BenQ Joybee 125 Digital Audio Player

Joybee 125 Quick Start Guide
Joybee 125 快速使用指南
Joybee 125 快速使用指南
Joybee 125 クイックスタートガイド
Joybee 125 Guide de démarrage rapide
Guía de inicio rápido del Joybee 125
Joybee 125 Guia de iniciação rápida
Joybee 125 - Snelgids
Joybee 125 Handbuch "Erste Schritte"
Guida di consultazione rapida di Joybee 125

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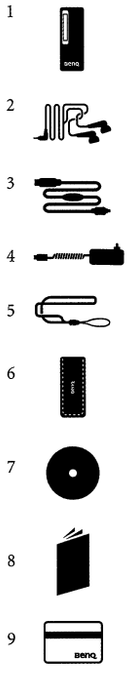

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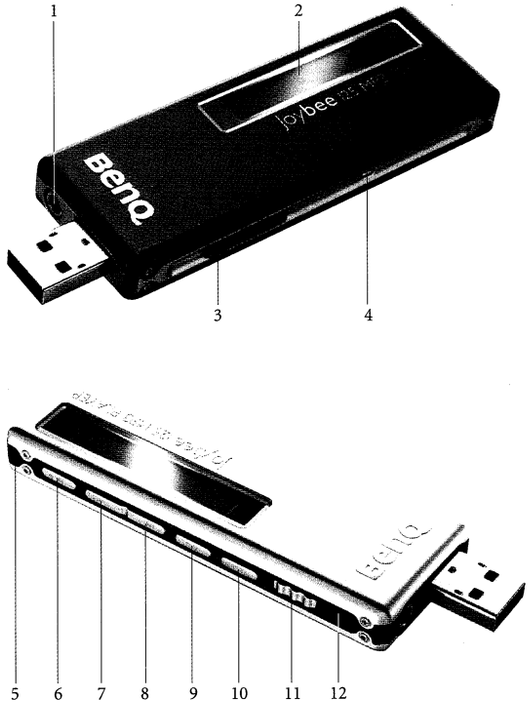

No USB Cable Included

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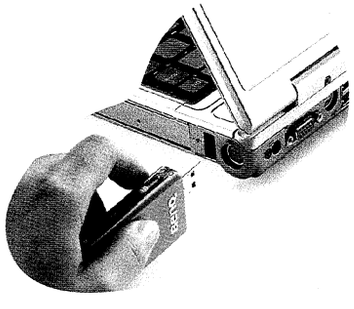
3.1



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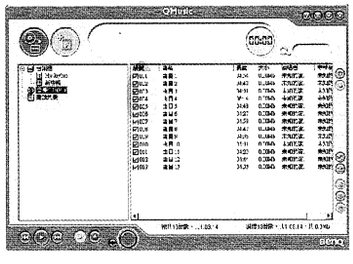

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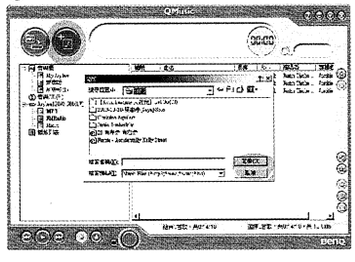

English

❶ Package contents

1. Joybee 125 digital audio player
2. Stereo earphones
3. USB extension cable
4. Charger
5. Neck strap
6. Leather case
7. Joybee 125 CD-ROM
8. Quick Start Guide
9. Warranty Card

❷ Touring your Joybee 125

1. Earphone plug
2. LCD display
3. Extractable USB control
4. Reset button
5. Neck strap hole
6. Play / pause / stop
7. Fast forward / next
8. Fast rewind / previous
9. A-B section repeat / backlight / button lock
10. On / off / menu / function button
11. Power switch
12. Inbuilt microphone

❸ Initiating your Joybee 125

3.1 Charging Joybee 125

Joybee 125 battery charges both by USB cable and charger. You can plug Joybee 125 directly to your computer or with an extension USB cable to start charging, or you can do so with a charger. When charging your Joybee 125 by charger, green LED indicator lights on when charging completes. (When charging, red LED lights on.)

3.2 Installing QMusic

Before installing QMusic 2.0, make sure both Microsoft Media Player 9 and operation system Windows 98 or higher are required. Joybee 125 CD-ROM contains driver for windows 98 and software of Microsoft Media Player 9.

3.3 QMusic Installation Steps

① Press SETUP.exe to start installation.
② Follow the instructions during installation.
③ When installation finished, you will see a shortcut on your desktop.

❹ Storing music into your Joybee 125

4.1 Converting your CD sound tracks into MP3 format

① Insert CD in your computer. You'll see New Album and Joybee 125 on the list in the left column.
② Check to choose the songs you want, and press to start converting. A new list will show under My Joybee; new MP3 songs will be put in here.
③ When converting finished, you can drag them directly to your Joybee 125 MP3 default folder.

4.2 Save your download MP3 songs into your Joybee 125

④ Choose Joybee 125 / MP3 and click .
⑤ Browse and choose the songs you want. Click "Open."

❺ Basic How-To (Long press mentioned here means press for at least two seconds.)

5.1 Playing MP3 music

① Long press **MENU** ⏻ to turn on Joybee 125.
② If your Joybee 125 already has sound tracks inside, LCD display will jump to play list directly. Just press ⏮ or ⏭ to select the sound tract and then ⏯/■ to start playing / press again to pause/ long press to stop.
③ Press **MENU** ⏻ to enter sub menu while music is playing. Use ⏮ and ⏭ to select item and press ⏯/■ to confirm.
④ In sub menu you will see VOLUME / EQ / REPEAT / HOLD. Press ⏮ and ⏭ to select item and press ⏯/■ to confirm.

5.2 Recording sounds

① Long press **MENU** ⏻ to turn on Joybee 125.
② Press **MENU** ⏻ to switch back from play list to main menu.
③ Press ⏮ and ⏭ to select Record mode. Press to ⏯/■ start recording / press again to pause / long press to stop and return to recorded files list.

5.3 Playing your recorded voice Wles; There are two ways to play recorded voice Wles

① When finishing recording, press ⏮ and ⏭ to select file you want and press to start playing.
② Press to **MENU** ⏻ select Modes and press ⏯/■ to enter sub menu. Press ⏮ and ⏭ to select MIC / VOICE and then ⏯/■ to confirm. Press ⏮ and ⏭ to select the voice file and then ⏯/■ to start playing / press again to pause / long press to stop.

5.4 Listening to FM radio

① Long press **MENU** ⏻ to turn on Joybee 125.
② Press **MENU** ⏻ to switch back from play list to main menu.
③ Press ⏮ and ⏭ to select MODE, and then ⏯/■ to enter sub menu. In sub menu use ⏮ and ⏭ to select RADIO and press ⏯/■ to confirm.
④ In RADIO, long press ⏮ or ⏭ to search available channels. Joybee 125 will search and lock ⏭ next / ⏮ previous channel automatically after every long press.

For more information, please refer to electronic User's Manual in Joybee 125 CD-ROM.

BenQ Joybee 125
MP3 Player
User's Manual

Welcome

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Cautions

…This MP3 player is a delicate electronic device, DO NOT OPEN IT.

…Do not format memory into FAT32 or NTFS format.

…Do not attempt to dissemble or modify any part of device.

…Avoid shock or impact on device.

…Keep device away from water.

…Keep device away from extreme temperatures, humidity, dust or direct sunlight.

…Do not clean device with chemical solvent. Clean device with a cloth dampened with water.

…Use only adaptor and accessories approved by the manufacturer. Warranty voided if other adaptor or accessories are used, and danger may occur.

…Avoid high volume which may damage hearing.

…BenQ Corporation assumes no responsibility for the loss of data due to damage of device, repair of device and/or battery replacement. Users are advised to back up all data on other storage device. Use of device not in accordance with the instructions (such the cautions) will void the warranty.

<Memo>

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1 Thank you for using BenQ Joybee 125 MP3 Player!

Introduction

Thank you for purchasing BenQ Joybee 125 MP3 Player!

BenQ Joybee 125 offers outstanding playback and recording functions at low power consumption*. You may download any legal MP3 files from the Internet or convert music from an audio CD into MP3 files with QMusic that comes with Joybee 125 and save them on Joybee 125. Moreover, the seven built-in EQ modes on Joybee 125 allow you to enjoy music at the best sound quality. In addition to a MP3 player, Joybee is a FM radio and a recorder. Its screen is designed to use clod light display and its firmware can be updated from a PC. Joybee 125 not only enriches your musical life but also allows you to carry your data everywhere. Its convenient driver-free plug and play function allows you to use it as a USB flash disk on Windows 2000/XP.

In this manual, you will find detailed descriptions and instructions of every function on Joybee 125. Please read carefully in order to use these convenient functions and enjoy high quality music with Joybee 125.

When batteries are fully charged, Joybee 125 offers about 10 hours of continuous replay time for MP3 music. Of course, the exact replay time is subject to the condition of battery, operation frequency and format of files being played.

Package content

Please check the content of your Joybee 125 MP3 Player. Should any accessories be missing or damaged, please contact your dealer immediately.

BenQ Joybee 125 MP3 Player

Belt Clip

Earphones

USB cable

† Neck Strap
† Software CD
† Warranty Card

Charger and plug (Output: 5V---300mA)

System requirements

If you want to install QMusic on a PC to convert music on an audio CD into MP3 files for use on Joybee 125 or use Joybee 125 as a flash disk, your PC must comply with the following requirements:

† OS: Microsoft Windows 98/2000/Me/XP (QMusic supports Windows 2000/XP)

† CPU: Pentium 200MHz or faster

† I/O port: USB

† Device: CD-ROM

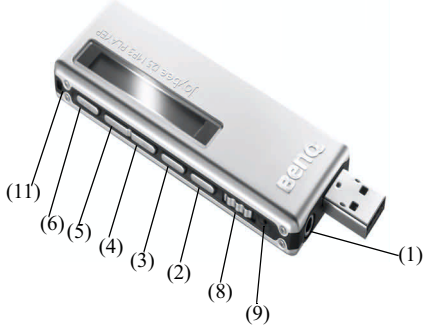
† Hard drive: 40MB or more space

† Memory: 32MB or more

Description and function of different parts

Description and function of different parts of BenQ Joybee 125 MP3 Player, please see bottom pictures and tables for details.

Buttons and jacks



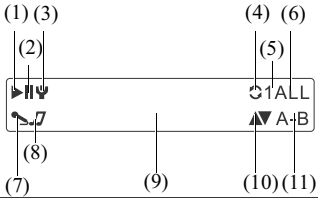
Item	Description	Functions
(1)	Earphone jack	For connection with earphones
(2)	MENU ⏻	…When Joybee 125 is turned off, press button once to turn on Joybee 125. After the welcome note is displayed, Joybee 125 will enter into the MP3/WMA mode automatically. If there are files on Joybee, the title of these files will display on the screen. …After turning on Joybee 125, press and hold button for about 3 seconds, the message 'System Off' will display on the screen before the power goes off. …Press button once to launch to the function menu After turning on Joybee 125, and press button again to launch to the sub-menu in playback mode.
(3)	A-B (repeat/ backlight)	…Press button once to enable or disable repeat in playback mode. …After turning on Joybee 125, press and hold button for about 2 seconds to turn backlight on/off. …When listening to FM radio, press button once to record a FM radio program.

(4)	⏮(Previous/ Fast Rewind)	…Press button once to skip to the previous file in MP3/WMA, Voice Playback, FM File Playback or standby mode. …Press and hold button to rewind file in playback mode. …Press button once to scroll back to the previous item in menu mode. …When listening to FM radio, press button once to skip to the previous channel. …Press and hold button for two seconds to search for the previous station in FM Radio mode.
(5)	⏭(Next/Fast Forward)	…Press button once to skip to the next file in MP3/WMA, Voice Playback, FM or standby mode. …Press and hold button to forward file in playback mode. …Press button once to scroll to the next item in menu mode. …When listening to FM radio, press button once to skip to the next channel. …Press and hold button for two seconds to search for the next station in FM Radio mode.

(6)	⏯/■ (Play/ Pause/Stop/ Enter)	…Press button once to play an file in MP3/ WMA, Voice Playback, FM File Playback or standby mode. Press button once to pause an file and press again to continue playing in playback mode. …Press and hold button for about 2 seconds to stop playing or recording. …In FM Radio mode, press button once to play FM radio. Press button again to stop playing FM Radio.
(7)	USB port/ charger socket	…USB port for connecting Joybee 125 to a PC …Charger socket for recharging battery.
(8)	Recharge Switch	Switch to “On” to charge, and switch to “Off” to stop charging.
(9)	MIC	High sensitivity built-in MIC for voice recording
(10)	Screen	Display player status and file information. See the following section for details.
(11)	Hook	For hanging various pendent accessories.
(12)	Reset button	Restarts Joybee 125. Press Reset when Joybee 125 does not respond or to return all settings to default.

Screen

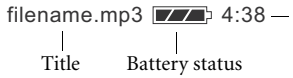
The following table shows the icons displayed on the screen and their meanings.



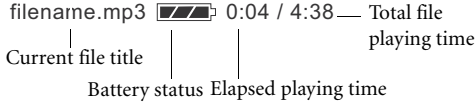
Item	Description
(1)	The icon appears when Joybee 125 is playing an file in MP3/ WMA, Voice Playback, or FM Radio mode.
(2)	The icon appears when the playing is paused.
(3)	The icon appears when a file is being played in Voice Playback mode.
(4)	This icon and the icon in (5) appear at the same time when the 'repeat single' function is enabled. This icon and the icon in (6) appear at the same time when the 'repeat all' or 'random' function or playback mode is enabled.
(7)	The icon appears when Joybee 125 is in Voice Playback mode.
(8)	The icon appears when Joybee 125 is in MP3/WMA mode.
(9)	Displays file information and player status. **In Menu mode:** 1: Menu | Menu options

(9)

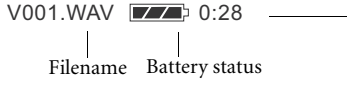
File information displayed in MP3/WMA mode:



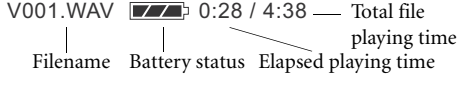
Information displayed when playing an file in MP3/WMA mode:



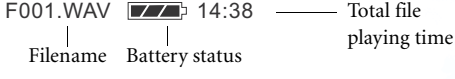
File information displayed in Voice Playback mode:



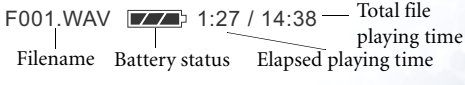
Information displayed when playing a file in Voice Playback mode:

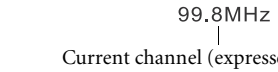


File information displayed in FM File Playback mode:



Information displayed when playing a file in FM File Playback mode:



	Information displayed in FM Radio mode: 
	Information displayed in FM or Voice recording mode:
(10)	Displays current file or function. When ▲ appears, it means the item displayed is the last option/file. When ▼ appears, it means the item displayed is the first option/file.
(11)	The icon appears when 'Repeat A-B' function is enabled.

2 Getting started...

Charging the battery

1. Turn the Recharge On/Off switch to On before recharging the battery.
2. Install the plug to the charger as shown in the bottom picture.

3. Please make sure that plug is properly installed to the charger before connecting it to the socket.
4. Connect charger to a wall outlet. The red indicator on charger will illuminate. In about 3.5 hours, the indicator will turn into amber. In about 4 hours, the indicator will turn into green and the charging process is about to complete. In about 4.5 hours, the battery will be fully charged.
5. Joybee 125 battery charges both by USB cable and charger. You can plug Joybee 125 directly to your computer or with an extension USB cable to start charging, or you can do so with a charger.

- **Exact charging time differs according to battery status. Please check the status of charging from the color changes of indicator.**
- **Chargers for use in some areas may not have an indicator. Please check battery status according to"Checking battery status" p.52.**
- **The life of battery will depend on the frequency of charge, and more frequently the battery is recharged, the shorter the replay time of device will be. It is a normal phenomenon and not a manufacturing defect of battery.**

Installing drivers and software

Put the Software CD that comes with Joybee 125 in the CD-ROM on your PC. The installation menu will display on the PC screen in a few seconds.

If it does not appear on the PC screen, open File Manager in Windows and locate the 'autorun.exe' file on the Software CD. Double click the icon to open the installation menu.

Click on the icon to install the corresponding software. Follow the on-screen instructions to complete the installation.

The bottom table shows the functions and content of software on the Software CD.

Item	Description
Install Joybee 125 MP3 Player Driver	The driver includes Joybee 125 firmware upgrade and memory quick format utilities. If you are using Windows 98, you must install this driver before connecting Joybee 125 to your PC.

Install QMusic	QMusic is an easy-to-use file manager. It allows you to play an audio CD and MP3/WMA files, convert music on an audio CD into MP3 files, create playlists, create audio CDs and organize your CD albums. With QMusic, you can convert music on an audio CD into MP3 files and save them on Joybee 125, and organize and update files stored in Joybee 125. Please be noted that QMusic supports only Windows 2000/XP. No CD burning function on Windows 2000.
Install Acrobat Reader	After installing Acrobat Reader to your PC, you can read the e-manual on the Software CD.
Install Windows Media Player	QMusic must work with Windows Media Player 9. If you have not yet installed Windows Media Player 9 on your PC, please install it first.
Install Direct X	QMusic must work with Windows Direct X. If you have not yet installed Windows Direct X on your PC, please install it first.

3 Using BenQ Joybee 125 MP3 Player

Turning the power switch on and off

Press MENU ⏻ to turn on Joybee 125. The welcome note will appear on the screen before Joybee 125 enters into the standby mode.

If you want to turn off Joybee 125, press and hold MENU ⏻ for about 3 seconds, the message 'System Off' will display on the screen before the power goes off.

☞ **When Joybee 125 is in standby mode, it will turn off automatically when there is no action for 3 minutes to save energy (this function will be disabled when Joybee 125 is connected to a PC).**

Transferring files to Joybee 125

Transferring files with Windows File Manager

1. Turn on Joybee 125.
2. Connect Joybee 125 to a PC. When Joybee 125 is successfully connected to the PC, a new icon 'Removable Disk' will appear in My Computer on Windows. Also, a message read 'Connection completed' will display on the screen of Joybee 125.

If the dialog box 'Windows found new hardware' keeps popping up after the connection, press Next or OK to close the dialog box.

3. If you already have MP3 (.mp3) or WMA (.wma) files on your hard disk, locate them with File Manager.
4. Then, select files and draw them to the new Removable Disk. By doing so, the selected files will be transferred to Joybee 125.

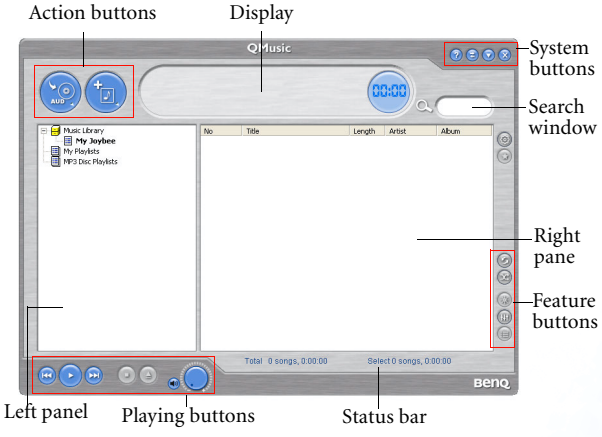
- **When files are being transferred to Joybee 125, do not disconnect Joybee 125 from the PC when the message read 'Communication in progress...' displays on the screen of Joybee 125. Disconnect Joybee 125 from your PC after the message read 'Connection completed' displays on the screen.**
- **Please check if there is enough memory space on Joybee 125 before transferring files to Joybee 125.**

Transferring files with QMusic

1. The QMusic icon will appear on Desktop after it is successfully installed. Double click the icon to open QMusic.

You may also run QMusic from StartgProgramsgQMusic2gQMusic2.

Description of QMusic main screen



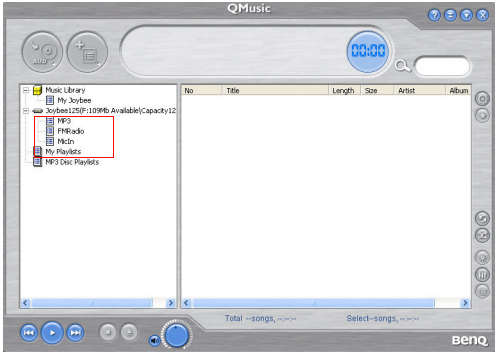
Features	Description
Action buttons	Run specific functions of QMusic
Left panel	Displays all files supported by QMusic
Playing buttons	Press button to play a selected file

Status bar	Displays details of files, such as total number of files and playing time
Feature buttons	Set repeat or random playing of files in playback mode
Right panel	Displays files selected on the left panel or media
Search window	Enter the name of an file and search it
System buttons	Control QMusic window
Display	Displays progress of an action. For example, when an file is being played, the name, elapsed playing time and other information of the file will be displayed.

2. Turn on Joybee 125.
3. Connect Joybee 125 to a PC. When Joybee 125 is successfully connected to the PC, a new icon 'Removable Disk' will appear in My Computer on Windows. Also, a message read 'Connection Completed' will display on the screen of Joybee 125.

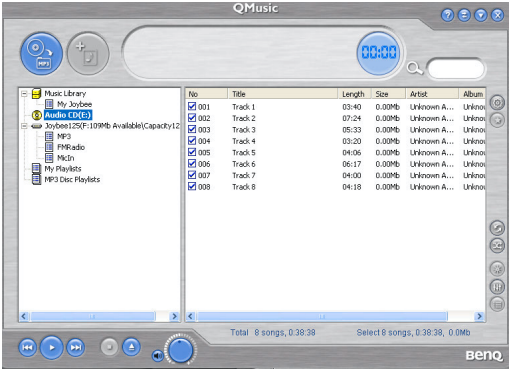
If the dialog box 'Windows found new hardware' keeps popping up after the connection, press Next or OK to close the dialog box.

4. If Joybee 125 is successfully connected to the PC, the icon Joybee DA-125 will appear on the left panel of QMusic, and the directories on Joybee 125 will be displayed under the icon.



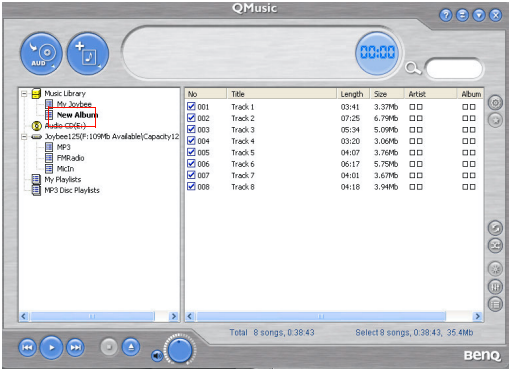
Adding music on an audio CD to Joybee 125

1. Put an audio CD in the CD-ROM on your PC. In a few seconds, the icon **Audio CD** will appear on the left panel of QMusic, and the files on the CD will appear on the right panel.

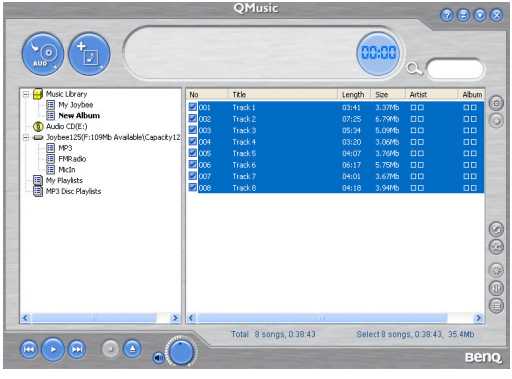


2. Select the files to be added to Joybee 125 by clicking on the box in front of the files. Then click on the icon, and QMusic will convert the selected files into MP3 files.

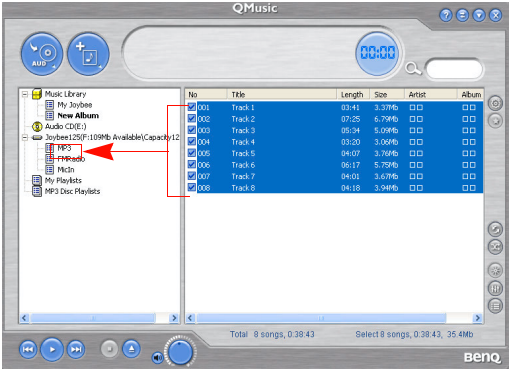
3. After the conversion is completed, a **new album** will be added to the left panel of QMusic. All the files converted will be displayed in the album. Click on the **album** to display details of files on the right panel.



4. Click on the file to be added to Joybee 125 from the right panel, and it will be highlighted. If you want to select more than one file, press and hold the **Ctrl** key on the keyboard and click on the next file with the left button of the mouse. If you want to select all files, click on the first file on the right panel, press and hold the **Shift** key on the keyboard, and click on the last file with the left button of the mouse. If you want to deselect files, select files and press the **Delete** key on the keyboard.



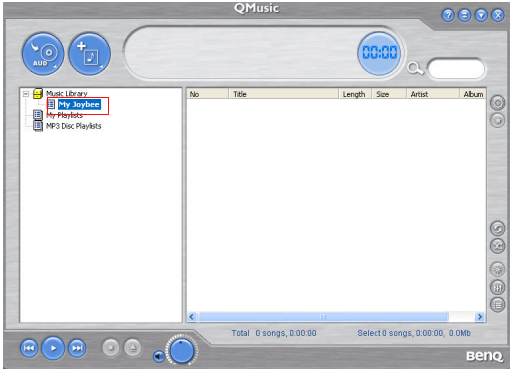
5. Draw the selected files from the right panel to the **MP3** directory under the Joybee DA-125 icon.



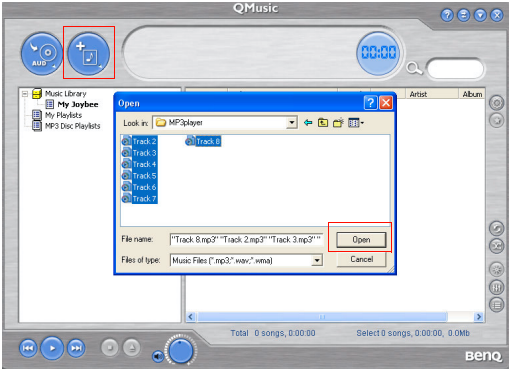
- **When files are being transferred to Joybee 125, do not disconnect Joybee 125 from the PC when the message read 'Communication in progress...' displays on the screen of Joybee 125. Disconnect Joybee 125 from your PC after the message read 'Connection completed' displays on the screen.**
- **Please check if there is enough memory space on Joybee 125 before transferring files to Joybee 125.**

Adding new files to Joybee 125 from a PC

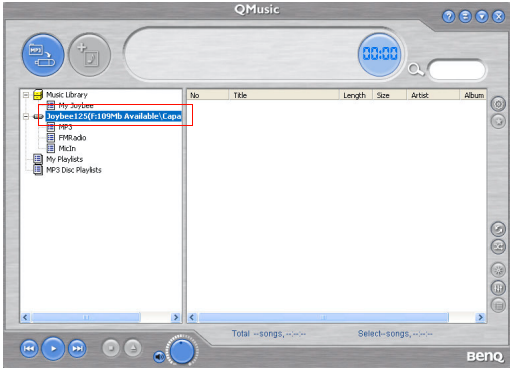
1. Click on the My Joybee on the left panel.



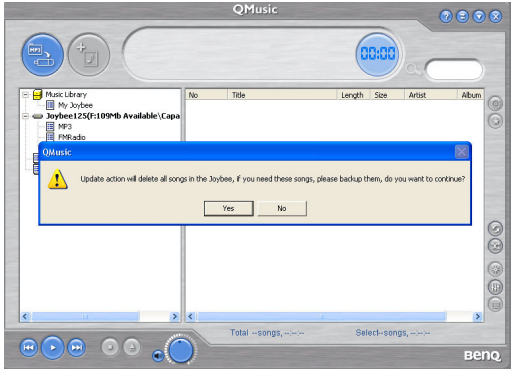
2. Press and browse and select MP3, WAV or WMA files to be added to Joybee 125 from the PC. Then press **Open** to add the selected files to My Joybee.



3. Click on the Joybee DA-125 icon on the left panel.



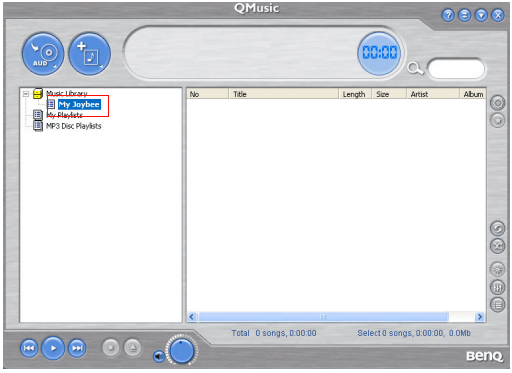
4. Press and QMusic will transfer the files you have just added to My Joybee to Joybee 125. Before transferring the selected files to Joybee 125, QMusic will ask if you want to delete the existing files in My Joybee. If you want keep them, abort the transfer and back up these files, and start transfer again.



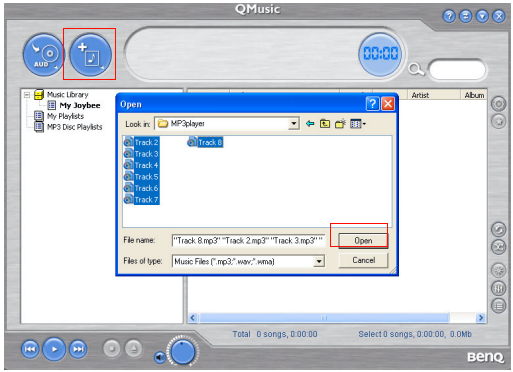
- **When files are being transferred to Joybee 125, do not disconnect Joybee 125 from the PC when the message read 'Communication in progress...' displays on the screen of Joybee 125. Disconnect Joybee 125 from your PC after the message read 'Connection completed' displays on the screen.**
- **Please check if there is enough memory space on Joybee 125 before transferring files to Joybee 125.**

Updating files automatically with QMusic

1. Click on **My Joybee** on the left panel.

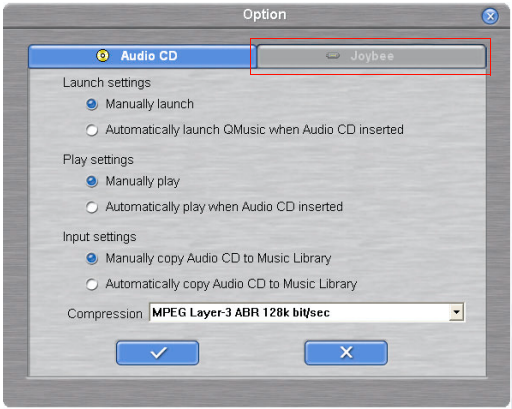


2. Press and browse and select MP3, WAV or WMA files to be added to Joybee 125 from the PC. Then press **Open** to add the selected files to My Joybee.



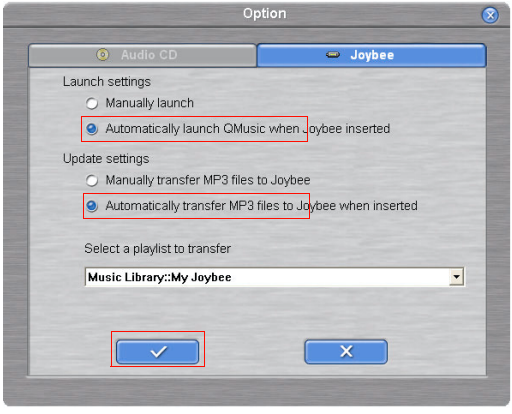
3. Press **Setup** of QMusic in the function button area.

4. Click on **Joybee** label in the Option dialog box.



5. Select '**Automatically launch QMusic when Joybee added**' and '**Automatically transfer MP3 files to Joybee when added**'.

   Then click on button.



6. Disconnect Joybee 125 from the PC and reconnect it to the PC, QMusic will automatically update files on Joybee 125 with the files in My Joybee on the left panel.

From now on, if you want to automatically update files on Joybee 125, you will only need to save files in My Joybee and connect Joybee 125 to your PC, QMusic will automatically transfer the selected files to Joybee 125.

- **When files are being transferred to Joybee 125, do not disconnect Joybee 125 from the PC when the message read 'Communication in progress...' displays on the screen of Joybee 125. Disconnect Joybee 125 from your PC after the message read 'Connection completed' displays on the screen.**
- **Please check if there is enough memory space on Joybee 125 before transferring files to Joybee 125.**

Function menu

All functions on Joybee 125 are accessible from the function menu. Therefore, all you need to do is to remember how to operate the function menu as shown in the bottom instructions in order to use these functions and change their settings.

Launching to the function menu

† When you turn on Joybee 125 for the first time, it will automatically launch to the MP3/WMA mode. Press MENU ⏻ to launch to the function menu.

† If you have turned off Joybee 125 in MP3/WMA, Voice Playback or FM File Playback mode, you may launch to the function menu by pressing MENU ⏻ and ⏯/⏹ to launch to the function menu.

† If you have turned off Joybee 125 in FM Radio mode, follow the bottom instructions to launch to the function menu.

1. Press MENU ⏻ .
2. Press ⏮ or ⏭ to scroll to 'Mode', and press ⏯/⏹ .
3. After scrolling to 'MP3/WMA', 'Voice Playback' or 'FM File Playback' mode, press ⏯/⏹ .
4. Press MENU ⏻ .

Button functions in menu mode

After launching to the function menu:

† Press |◀◀ or ▶▶| to scroll to the previous or next item of the function menu.

† Press ▶||/■ to select an item or skip to the next level of the menu.

† Press MENU ⏻ to skip to the previous level of the menu.

Playing a MP3/WMA file

Playing an file

1. Turn on Joybee 125.
2. Launch to the function menu according to the instructions given in the 'Launching to the function menu' section.
3. When 'Mode' appears on the screen, press ▶||/■.
4. When 'MP3/WMA' appears on the screen, press ▶||/■.
5. Then, the name of files saved on Joybee 125 will be displayed on the screen. Press |◀◀ or ▶▶| to select an file and press ▶||/■ to play the file.

Operating Joybee 125 when a file is being played

Pause a playing file

When an file is being played, press ⏯/■ to pause. If you want to play the file again, press ⏯/■ again.

Fast forward

When an file is being played, press ⏭ to go forward.

Next file

When an file is being played, press ⏭ to skip to the next file.

Rewind

When an file is being played, press ⏮ to rewind.

Previous file

When an file is being played, press ⏮ to skip to the previous file.

Stop

When an file is being played, press and hold ⏯/■ for about 2 seconds to stop playing.

Adjusting volume

1. When an file is being played, press MENU ⏻ and then ⏯/■.
2. Press ⏮ or ⏭ to adjust volume. Press ⏮ to reduce and ⏭ to increase volume.
3. Press ⏯/■ to confirm adjustment and MENU ⏻ to return to the playback screen.

You may also adjust volume in 'System Setup'. See"Adjusting volume" p.41 for details.

Selecting an EQ mode

1. When an file is being played, press MENU⏻.
2. Press |◀◀ or ▶▶| to scroll to 'EQ' and press ▶||/■.
3. Press |◀◀ or ▶▶| to select a desired EQ mode (mega base, treble, rock, jazz, classical, pop or normal) and press ▶||/■ to confirm.
4. Press MENU⏻ to return to the playback screen.

You may also adjust volume in 'System Setup'. See"Selecting an EQ mode" p.48 for details.

Selecting repeat mode

1. When an file is being played, press MENU⏻.
2. Press |◀◀ or ▶▶| to scroll to 'Repeat' and press ▶||/■.
3. Press |◀◀ or ▶▶| to select a desired repeat mode (repeat all, repeat one, random or normal) and press ▶||/■ to confirm.
4. Press MENU⏻ for several times to return to the playback screen.

You may also set the repeat mode in function menu. See"Selecting a repeat mode" p.46 for details.

Locking buttons

By locking the buttons you may avoid pressing any button on Joybee 125 by accident.

1. When a file is being played, press MENU⏻.
2. Press |◀◀ or ▶▶| to scroll to Lock and press ▶||/■ to confirm.

Press and hold A-B for about 2 seconds to unlock buttons.

Repeat playing a selected section

1. Press A-B at the start of section. The icon 'A' will appear on the screen.

2. Press A-B again at the end of section. The icon 'A-B' will appear on the screen. Joybee 125 will start playing the selected section repeatedly.

Press A-B again to cancel repeat section, and the icon A-B will disappear.

Listening to FM radio

1. Turn on Joybee 125.
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. When "Mode" appears on the screen, press ⏯/■.
4. When "FM Radio" appears on the screen, press ⏯/■.
5. Press and hold ⏮ or ⏭ to activate the auto station search function of Joybee 125. Joybee 125 will stop searching when it receives a stable and powerful signal from a station. Press ⏮ or ⏭ to fine-tune a station.

If you want to search for stations manually, press ⏮ or ⏭ in FM Radio mode.

You must use earphones when listening to FM radio, because the earphone cable will be the antenna of the radio.

Operating Joybee 125 when listening to FM radio

Muting/resuming a radio program

When listening to a radio program, press ⏯/■ to mute. If you want to resume, press ⏯/■ again.

Changing the station

If you want to change a station, press and hold ⏮ or ⏭ to activate the auto channel search function. Joybee 125 will stop searching when receiving stable and powerful signals from a certain station. Press ⏮ or ⏭ to fine-tune a station.

If you want to search for a station manually, press ⏮ or ⏭ in FM Radio mode.

Saving a channel

You can save up to 10 FM Radio channels.

1. When a channel is being played, press MENU ⏻.
2. Press ⏮ or ⏭ to scroll to Save Channel and press ⏯/⏹.
3. Press ⏯/⏹ again to confirm or press MENU ⏻ to cancel.

Once ten channels are saved, you must delete a channel before adding a new one.

Deleting a channel

1. When a channel is being played, press MENU ⏻.
2. Press ⏮ or ⏭ to scroll to Delete Channel and press ⏯/⏹.
3. Press ⏯/⏹ again to confirm or press MENU ⏻ to cancel.
4. Continue pressing ⏯/⏹ to delete more channels. When all channels are deleted, the channel search screen appears.

Scanning channels

1. When a channel is being played or is paused, press MENU ⏻.
2. Press ⏮ or ⏭ to scroll to Scan Channels and press MENU ⏻.
3. Press ⏮ or ⏭ to scan forward or backward.

Adjusting radio volume

1. When listening to FM radio, press MENU ⏻ and ⏯/⏹.
2. Press ⏮ or ⏭ to adjust volume.

Then, press MENU ⏻ for several times to return to FM Radio screen.

Changing to another mode

1. When listening to the FM radio, press MENU ⏻.
2. Press |◀◀ or ▶▶| to scroll to Mode and press ▶||/■.
3. Select the desired mode and press ▶||/■.

Recording a FM program

•Do not turn off Joybee 125 or connect or disconnect it from a PC while recording.

•Do not turn on backlight while recording to avoid noise in recording.

1. When listening to FM radio, press A-B to start recording.
2. Press and hold ▶||/■ for two seconds and then release the button to stop recording.

All recorded programs will be saved in the format F001.WAV, F002.WAV, F003.WAV etc, the number appearing in the end of the filenames refers to the order to programs recorded. These files will be saved under the FMRadio folder in Joybee 125.

Playing an FM file

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. When “Mode” appears on the screen, press ▶||/■.
4. When “FM File Playback” appears on the screen, press ▶||/■.
5. Press and hold |◀◀ or ▶▶| to select the desired FM file and press ▶||/■ to confirm and start playing the file.

Operating Joybee 125 when playing an FM file

Pause a playing file

When a file is being played, press ⏯/■ to pause. If you want to play the file again, press ⏯/■ again.

Fast forward

When a file is being played, press ⏭ to go forward.

Next file

When a file is being played, press ⏭ to skip to the next file.

Rewind

When a file is being played, press ⏮ to rewind.

Previous file

When a file is being played, press ⏮ to skip to the previous file.

Stop

When a file is being played, press and hold ⏯/■ for about 2 seconds to stop playing.

Adjusting volume

1. When a file is being played, press MENU ⏻ and then ⏯/■.
2. Press ⏮ or ⏭ to adjust volume. Press ⏮ to reduce and ⏭ to increase volume.
3. Press ⏯/■ to confirm adjustment and MENU ⏻ to return to the FM File Playback screen.

You may also adjust volume in "System Setup". See "Adjusting volume" p.47 for details.

Selecting an EQ mode

1. When a file is being played, press MENU ⏻.
2. Press ⏮ or ⏭ to scroll to "EQ" and press ⏯/■.

3. Press |◀◀ or ▶▶| to select a desired EQ mode (**mega base**, **treble**, **rock**, **jazz**, **classical**, **pop** or **normal**) and press ▶||/■ to confirm.

4. Press MENU ⏻ to return to the FM file playback screen.

You may also adjust volume in "System Setup". See "Selecting an EQ mode" p.48 for details.

Selecting repeat mode

1. When a file is being played, press MENU ⏻ .
2. Press |◀◀ or ▶▶| to scroll to "Repeat" and press ▶||/■ .
3. Press |◀◀ or ▶▶| to select a desired repeat mode (repeat all, repeat one, random or normal) and press ▶||/■ to confirm.
4. Press MENU ⏻ for several times to return to the FM file playback screen.

You may also set the repeat mode in function menu. See "Selecting a repeat mode" p.46 for details.

Locking buttons

1. When a file is being played, press MENU ⏻ .
2. Press |◀◀ or ▶▶| to scroll to Lock and press ▶||/■ to confirm.

Press and hold A-B for about 2 seconds to unlock buttons.

Recording with Joybee 125

- **Do not turn on backlight while recording to avoid noise in recording.**
- **Do not turn off Joybee 125 or connect or disconnect it from a PC while recording.**
- **Recording function will be disabled when the battery is low.**

1. Turn on Joybee 125.
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press ⏮ or ⏭ to scroll to “Recording”, and press ⏯/⏹ to confirm and start recording.
4. Press and hold ⏯/⏹ for two seconds and then release the button to stop recording.

All recordings will be saved in the format V001.WAV, V002.WAV, V003.WAV etc, the number appearing in the end of the filenames refers to the order to recordings. These files will be saved under the MicIn folder in Joybee 125.

Playing a recorded file

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. When “Mode” appears on the screen, press ⏯/■.
4. When “Voice Playback” appears on the screen, press ⏯/■.
5. Press and hold ⏮ or ⏭ to select the desired recording and press ⏯/■ to confirm and start playing the file.

Operating Joybee 125 when playing a recorded file

Pause a playing file

When a file is being played, press ⏯/■ to pause. If you want to play the file again, press ⏯/■ again.

Fast forward

When a file is being played, press ⏭ to go forward.

Next file

When a file is being played, press ⏭ to skip to the next file.

Rewind

When a file is being played, press ⏮ to rewind.

Previous file

When a file is being played, press ⏮ to skip to the previous file.

Stop

When a file is being played, press and hold ⏯/■ for about 2 seconds to stop playing.

Adjusting volume

1. When a file is being played, press MENU ⏻ and then ⏯/⏹.
2. Press ⏮ or ⏭ to adjust volume. Press ⏮ to reduce and ⏭ to increase volume.
3. Press ⏯/⏹ to confirm adjustment and MENU ⏻ to return to the Voice Playback screen.

You may also adjust volume in "System Setup". See "Adjusting volume" p.41 for details.

Selecting an EQ mode

1. When a file is being played, press MENU ⏻.
2. Press ⏮ or ⏭ to scroll to "EQ" and press ⏯/⏹.
3. Press ⏮ or ⏭ to select a desired EQ mode (mega base, treble, rock, jazz, classical, pop or normal) and press ⏯/⏹ to confirm.
4. Press MENU ⏻ to return to the Voice Playback screen.

You may also adjust volume in "System Setup". See "Selecting an EQ mode" p.48 for details.

Selecting a repeat mode

1. When a file is being played, press MENU ⏻.
2. Press ⏮ or ⏭ to scroll to "Repeat" and press ⏯/⏹.
3. Press ⏮ or ⏭ to select a desired repeat mode (repeat all, repeat one, random or normal) and press ⏯/⏹ to confirm.
4. Press MENU ⏻ for several times to return to the Voice Playback screen.

You may also set the repeat mode in function menu. See "Selecting Repeat Mode" for details.

Locking buttons

1. When a file is being played, press MENU ⏻.

2. Press |◀◀ or ▶▶| to scroll to Lock and press ▶||/■ to confirm.

   Press and hold A-B for about 2 seconds to unlock buttons.

Selecting a repeat mode

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “Repeat”, and press ▶||/■.
4. Press |◀◀ or ▶▶| to select a desired repeat mode (**repeat all**, **repeat one**, **random** or **normal**) and press ▶||/■ to confirm.

Turn backlight ON/OFF

After turning on Joybee 125, press and hold A-B for about 2 seconds to turn on backlight. Press and hold A-B for about 2 seconds again to turn off backlight.

Do not turn on backlight while recording to avoid noise in recording.

System setup

Adjusting volume

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press ▶||/■ to launch to the Volume screen. Press |◀◀ to reduce and ▶▶| to increase volume.
5. Press ▶||/■ to confirm adjustment.

Press MENU ⏻ for several times to return to the function menu.

Selecting an EQ mode

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press |◀◀ or ▶▶| to scroll to “EQ” and press ▶||/■.
5. Press |◀◀ or ▶▶| to select a desired EQ mode (mega base, treble, rock, jazz, classical, pop or normal) and press ▶||/■ to confirm.

Press MENU⏻ for several times to return to the function menu.

Deleting a file or recording

You may delete an file saved on Joybee 125 with the delete function.

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press |◀◀ or ▶▶| to scroll to “Delete File” and press ▶||/■.
5. Joybee 125 will ask you to prompt the deletion “Delete file?” Press ▶||/■ to confirm deletion or MENU ⏻ to abort deletion.
6. Repeat step 5 to delete other files.

☞ **If you want to delete a specific file or recorded file saved on Joybee 125, connect Joybee 125 to a PC, select and delete file(s) or recorded file(s) from File Manager or QMusic.**

Deleting an file or recording to QMusic

1. Double click QMusic on Desktop.

2. Turn on Joybee 125.
3. Connect Joybee 125 to a PC. When Joybee 125 is successfully connected to the PC, a new icon “Removable Disk” will appear in My Computer. Also, a message read “Connection Completed” will display on the screen of Joybee 125.

☞ **If the dialog box “Windows found new hardware” keeps appearing on the PC screen after the connection, press Next or OK to close the dialog box.**

4. Select the location of files to be deleted by clicking on a subdirectory under the Joybee DA-125 icon on the left panel of QMusic, e.g. **MicIn**.

5. Files in the selected directory will be displayed on the right panel. Click on the file to be deleted. It will be highlighted. If you want to select more than one file, press and hold the **Ctrl** key on the keyboard and click on the next file with the left button of the mouse. If you want to select all files, click on the first file on the right panel, press and hold the **Shift** key on the

keyboard, and click on the last file with the left button of the mouse.

6. Then, press the **Delete** key on the keyboard to delete all selected files from Joybee 125.

Checking battery status

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press |◀◀ or ▶▶| to scroll to “Check Battery Status” and press ▶||/■.
5. The status of battery will be displayed on the screen as shown in the bottom table.

Icon	Battery status
	Full
	Low
	Recharge needed

Press MENU ⏻ for several times to return to the function menu.

Checking memory status

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press |◀◀ or ▶▶| to scroll to “Check Memory Status” and press ▶||/■.
5. The status of memory will be displayed on the screen.

Press MENU⏻ for several times to return to the function menu.

Adjusting screen brightness

1. Turn on Joybee 125 (skip this step when Joybee 125 has been turned on).
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press |◀◀ or ▶▶| to scroll to “Brighness” and press ▶||/■.
5. The brightness adjust screen will appear. Press |◀◀ to reduce brightness or ▶▶| to increase brightness.
6. Press ▶||/■ to confirm.

Press MENU⏻ for several times to return to the function menu.

Playlist

In addition to playing MP3/WMA files stored in the memory in order, Joybee 125 has been equipped with the playlist function which allows you to play files in an order as you desire.

Creating a playlist with QMusic

1. Double click the QMusic icon on Desktop.

2. Turn on Joybee 125.
3. Connect Joybee 125 to the PC. When Joybee 125 is successfully connected to the PC, a new icon “Removable Disk” will appear in My Computer. Also, a message read “Connection Completed” will display on the screen of Joybee 125.

If the dialog box “Windows found new hardware” keeps appearing on the PC screen after the connection, press Next or OK to close the dialog box.

4. Click on the **MP3** directory under Joybee DA-125 on the left panel of QMusic.

5. Press and QMusic will create a playlist under **My Joybee** on the right panel and update the playlist on Joybee 125.

Running playlist

You must create a playlist according to the top instructions before using the playlist function.

1. If your Joybee 125 has been connected to a PC, you must wait until the message “Connection completed...” appear on the screen before disconnecting it from your PC. Then, turn on Joybee 125.
2. Launch to the function menu as in "Launching to the function menu" p.33.
3. Press |◀◀ or ▶▶| to scroll to “System Setup” and press ▶||/■.
4. Press |◀◀ or ▶▶| to scroll to “Playlist” and press ▶||/■.
5. When the message “Open playlist” appears on the screen, press ▶||/■ to run playlist.

If you want to stop the playlist function, repeat steps 2 to 4, and scroll to “Close Playlist” and press ▶||/■ in step 4.

Joybee 125 as a flash disk

Connecting Joybee 125 to a PC

1. Turn on Joybee 125.
2. Connect Joybee 125 to a PC. When Joybee 125 is successfully connected to the PC, a new icon "Removable Disk" will appear in My Computer window. Also, a message read "Connection Completed" will display on the screen of Joybee 125.

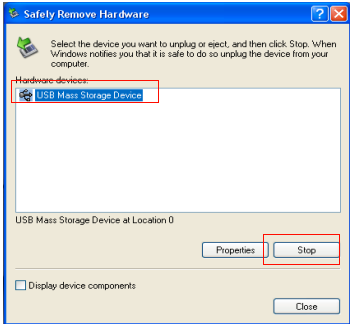
If the dialog box "Windows found new hardware" keeps appearing on the PC screen after the connection, press Next or OK to close the dialog box.

3. Now, you may cut, copy and paste files stored in Joybee 125 with File Manager as you are working on any fixed disk.

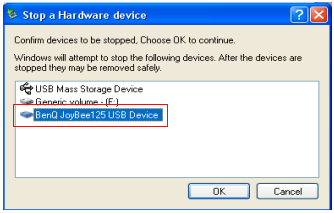
- **If you are using Windows 98, you must install the driver that comes with Joybee 125 to enable Joybee 125 to communicate with your PC.**
- **When files are being transferred to Joybee 125, do not disconnect Joybee 125 from the PC when the message read "Communication in progress..." displays on the screen of Joybee 125. Disconnect Joybee 125 from your PC after the message read "Connection completed" displays on the screen.**
- **Please check if there is enough memory space on Joybee 125 before transferring files to Joybee 125.**
- **Do not delete the SETTINGS.DAT file on Joybee 125.**
- **If the files transferred to Joybee 125 are WMA, MP3 or WAV files, you can play them on Joybee 125.**

Disconnecting Joybee 125 from a PC

1. Double click the USB device icon on the taskbar tray.
2. A dialog box as shown below will appear on the screen. Select **USB Mass Storage Device** in the dialog box and press **Stop**.



3. Another dialog box as shown bellow will appear on the screen. Select **BenQ Joybee 125 USB Device** and press **OK**.



4. When the bottom dialog box appears on the screen, press OK and disconnect Joybee 125 from the PC.

Do not disconnect Joybee 125 from a PC when the message read "Communication in progress..." displays on the screen of Joybee 125. Disconnect Joybee 125 from a PC after the message read "Connection completed"

Operation procedure may differ from one OS to another.

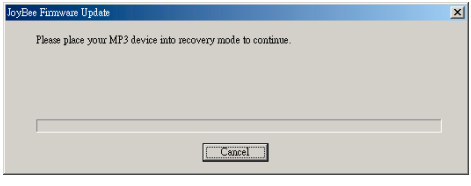
Updating firmware and formatting memory

Updating firmware

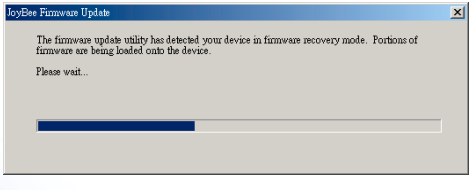
If your Joybee 125 does not work properly due to firmware damage, you may update the firmware of Joybee 125 with the tool that comes with the device.

Please make sure that you have backed up all files on Joybee 125 before updating the firmware.

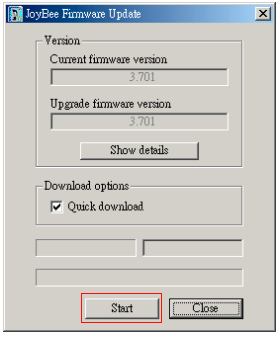
1. Make sure Jobee 125 is turned off.
2. Connect Joybee 125 to PC.
3. Press Start, Programs (or all programs), BENQ Joybee 125 MP3 Player, JoyBee Firmware Update from Windows. The bottom dialog box will appear on the PC screen.



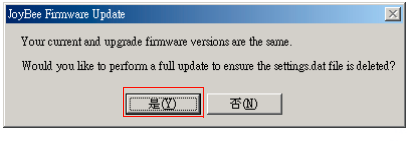
4. Press and hold MENU ⏻ on Joybee 125 for about 10 seconds. If Joybee 125 is successfully connected to the PC, the connection progress will be displayed on the PC screen.



5. When the dialog box disappears, the Joybee Firmware Update main menu will on the PC screen.

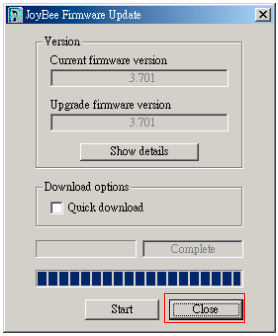


6. Press Start and the bottom dialog box will appear on the screen. Press Yes to start firmware update.



Do not disconnect Joybee 125 from the PC while firmware update is in progress.

7. Press Close when firmware update is completed.



9. Then, disconnect Joybee 125 from the PC and turn it on.

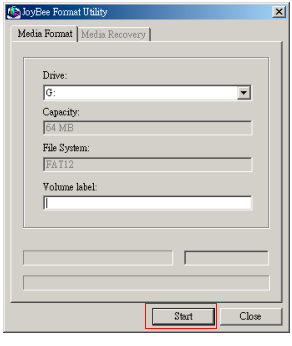
If firmware update fails, disconnect Joybee 125 from the PC USB port, and press the Reset button. Then follow steps 1 to 7 again to update the firmware.

Formatting memory

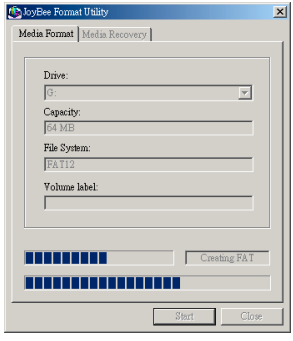
You can perform quick format of the memory on Joybee 125 with the memory formatting tool that comes with Joybee 125.

- **Do not disconnect Joybee 125 from the PC when format is in progress.**
- **All data including files, files and directories on Joybee 125 will be removed after formatting.**

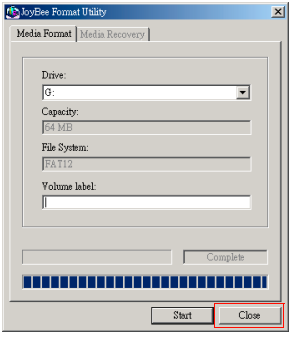
1. Turn on Joybee 125.
2. Connect Joybee 125 to the PC.
3. Press Start,Programs (or all programs), BENQ Joybee 125 MP3 Player, JoyBee Format Utility from Windows. The bottom dialog box will appear on the PC screen.



4. Press Start to start formatting Joybee 125.



5.Press Close to end task after format is completed.



You may format Joybee 125 from Windows. However, make sure that you do not format it in FAT32 or NTFS format.

4 Troubleshooting

? **Unable to transfer files to Joybee 125:**

☞ **Please check the following:**

† If the USB cable has been securely connected to a PC and Joybee 125, and Joybee 125 is turned on.

† If USB driver has been installed on your PC system.

† If battery on Joybee 125 is full.

? **Data stored in Joybee 125 is lost.**

☞ **When power supply is unstable while Joybee 125 is connected to a PC, it may cause data loss. Hence, we strongly recommend you to back up all data stored in Joybee 125. BenQ Coproation shall make no representation on damage or indemnification arising out of loss of data.**

? **The memory on Joybee 125 is big enough for the files I want to transfer to Joybee 125, but I just can't transfer them to Joybee 125.**

☞ **Joybee 125 allocates memory in either 16KB or 32KB each block. That is to say, when a file is but 1byte big, it will occupies one block of memory. Therefore, even the total size of files may not be bigger than the memory size, you may not be able to transfer them to Joybee 125.**

? **I can't see anything on the screen of Joybee 125.**

† Check battery status.

† The firmware of Joybee 125 may be damaged due to improper operation, perform Firmware Update.

5 Service

If you cannot solve the problems found on Joybee 125 with the troubleshooting guide, please contact our worldwide service locations to obtain the latest drivers and online services.

Area	Country	Telephone Number	E-mail Address
Asia	China	+86-512-68092520	service@benq.com.cn
	Hong Kong	+852-23306188	service@benq.com.cn
	Taiwan	0800-027-427	support@benq.com.tw
	Singapore	+65-6777-2229	servicesg@benq.com
	Thailand	:+66-2-6700310-1	serviceth@benq.com
	Malaysia	+603-7954-8660	servicemy@benq.com
Australia	Europe	61-1300-130-336	service-au@benq.com
Europe	The Netherlands	0900-2367-669	support@Benq.nl
	Belgium	+32(0)2-645-32-52	
	Luxembourg		
	Germany	0180-3232-002 (Euro$0.09/minute)	support@benq.de
	Switzerland	+41(0)22-567-5331	N/A
	Italy	+39(0)2-385-91-029	support@benq.it
	UK/Ireland	+44(0)207-216-0039	support@benq.co.uk
	Spain	+34(0)91-754-7015	support@benq.es
	Portugal	+351-2-1316-4113	
Europe	Austria	+43(0)1-360-2772-062	support@benq.at
	Romania	+40(0)259-342431	
	Czechoslovakia	02-24321322	service@medisoft.cz
	Poland	032-373-6168	serwis@itus.pc

America	USA	+305-593-5250	compumex@fdr.com
	Los Angeles	888-723-2238	BenqCS.us@benq.com
	Mexico	01-800-712-7745	support.latinamerica@benq.com
	Chile	562-399-5000	rcox@vector.cl
Middle East	The United Arab Emirates	+971-4-2825767	DhirajMang-hnani@benq.com
	Iran		
	Kuwait		
	Yemen		
	Qatar		
	Saudi Arabia		

STOP!

Thank you for purchasing a BenQ Joybee.

If you have any questions or are missing any parts, please contact us:

Customer Service Hotline
(U.S. & Canada):
1-866-600-2367

or

Online: www.BenQ.com/support

Joybee

98K1605A04407006390DA125

BenQ Joybee Limited Warranty

BenQ America Corp. Limited Warranty

A. Limited Warranty.

BenQ America Corp. ("BenQ") warrants the BenQ Joybee you have purchased from BenQ or from a BenQ Authorized reseller/retail to be free from defects in materials or workmanship under normal use during the warranty period of one year from the date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase of the Joybee, is your proof of the date of purchase. This warranty extends only to you, the original Purchaser. It is not transferable to anyone who subsequently purchases, leases or otherwise obtains the Joybee from you.

During the warranty period, BenQ will repair or replace defective parts with serviceable used parts that are equivalent to new parts in performance. All exchanged parts and Joybee replaced under this warranty will become the property of BenQ. There will be no charge for labor or parts during the one-year warranty period from the date of purchase.

To ensure timely response to a service request, please proceed the registration immediately on the Internet Web site of http://www.BenQ.com/, if you can not register successfully, please complete and detach the BenQ Warranty Registration card below; then return it together with a copy of your sales receipt to BenQ within ten (10) calendar days after date of purchase by end user.

In the event the Joybee exhibits a defect in material or workmanship within the warranty period, BenQ will provide the warranty services applicable to the Joybee as defined below.

B. Warranty Limitation; Exclusions; Exclusive Remedies.

This Limited Warranty does not extend to any Joybee not purchased from BenQ or from a BenQ Authorized Reseller/Retail. This limited warranty also does not extend to any Joybee that has been damaged or rendered defective (a) as a result of use of the Joybee other than for its normal intended use, failure to use the Joybee in accordance with the User's Manual which accompanies the Joybee or other misuse, abuse or negligence to the Joybee; (b) by the use of parts not manufactured or sold by BenQ; (c) by modification of the Joybee; (d) as a result of service by anyone other than BenQ or BenQ's Authorized Service Provider; (e) improper transportation or packing when returning the Joybee to BenQ; or (f) unusual physical or electrical stress or interference, failure or fluctuation of electrical power, lightening, static electricity, fire or acts of God.

EXCEPT FOR THE WARRANTIES AND CONDITIONS SET FORTH HEREIN, BENQ DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE TERMS OF THIS LIMITED WARRANTY. IN NO EVENT SHALL BENQ BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS, PROFITS, DATA OR USE, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, ARISING OUT OF OR IN CONNECTION WITH THE USE, PERFORMANCE OR MAINTENANCE OF THE JOYBEE, EVEN IF BENQ HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOU AGREE THAT REPAIR, OR REPLACEMENT, AS APPLICABLE, UNDER THE WARRANTY SERVICES DESCRIBED HEREIN ARE YOUR SOLE AND EXCLUSIVE REMEDIES WITH RESPECT TO ANY BREACH OF THE BENQ LIMITED WARRANTY SET FORTH HEREIN.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages for consumer products, and some states or provinces do not allow limitations on how long an implied warranty lasts. In such states and provinces, the exclusions or limitations of this Limited Warranty may not apply to you.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. You are advised to consult applicable state or provincial laws for a full determination of your rights.

C. Obtaining Depot Warranty Service.

If you purchased a Joybee in the United States or Canada, you are entitled to depot repair service during the warranty period subject to the following terms and conditions:

1. Depot repair service is available for Joybee purchased and located in the continental United States or Canada.

2. During the warranty period, you must contact a BenQ Authorized Service Provider or the BenQ Customer Service Center. Please visit www.BenQ.com for contact information.

3. BenQ or a BenQ Authorized Service Provider will attempt to resolve technical issues over the phone. If telephone resolution is not possible, BenQ or a BenQ Authorized Service provider will require your assistance in performing routine diagnostic procedures. BenQ or a BenQ Authorized Service Provider will then issue you a Return Materials Authorization (RMA) Number to be used as a means of identifying the Joybee returned.

4. You must return the Joybee to BenQ or to a BenQ Authorized Service Provider. You must prepay any shipping charges, export taxes, custom duties and taxes, or any charges associated with transportation of the Joybee. In addition, you are responsible for insuring any Joybee shipped or returned. You assume the risk of loss during shipment.

5. Use the original shipping and packing materials and include a description of the Joybee symptom. The Return Materials Authorization (RMA) Number must be placed on the exterior shipping container.

6. You must provide BenQ or the BenQ Authorized Service Provider with proof of the place and date of purchase.

D. Additional Information.

You may request additional information on how to obtain warranty services by contacting any BenQ Authorized Service Provider. You may also request information on how to obtain warranty service or the location of the nearest BenQ Authorized Service Provider by writing

BenQ America Corp.
PO Box 1757,
Walnut, CA 91788-1757
To avoid delays, please do not send any Joybee to this address.

E. Technical Support

Please visit our support website http://www.BenQ.com, the most frequently asked questions are answered here.

All prices, products, terms & conditions are subjected to change without notice.

BenQ

PLACE
STAMP
HERE

BenQ America Corp.
Warranty service department

PO Box 1757
Walnut, CA 91788-1757
U.S.A.

Warranty / Registration Card

(You can do the online warranty registration on our website - www.BenQ.com/warranty/registration.cfm)

Registered Owner _____
Company _____
Address _____
City _____ State _____ Zip _____
Phone Number ( ) _____ Fax Number ( ) _____
E-mail Address _____
Model Purchased _____ Serial Number _____ Date Purchased _____
Location Purchased: City _____ State _____
Do you own any other BenQ Products? ☐ Yes (brief description) _____
☐ No

Where did you hear about BenQ products?
☐ Reseller
☐ Advertisement in _____
☐ Word of mouth
☐ Direct Mail
☐ Others _____

For what purpose is this BenQ Joybee used?
☐ Home
☐ Business (Number of employees _____)
☐ Others _____